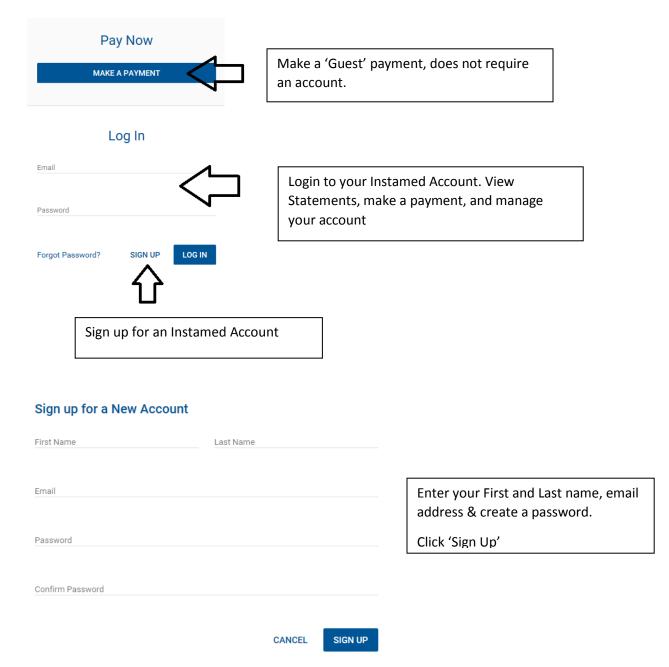


Signing Up for an Instamed Account

Updated 11/1/17

You can link into Instamed via Athletico.com/onlinebillpay and selecting the correct leading digits to your account # and selecting the 'Pay Now Instamed' button.



Add a patient using your Athletico Statement to Instamed, enter the below required fields from your Statement and click save. **a statement must have been sent before a patient can be added.

Add a Patient

| Account Number | | |
|----------------|-----------------------------------|---------|
| First Name | Last Name | |
| Statement Date | | Ē |
| Amount Due | | |
| No Statement? | SKIP | SAVE |
| | lad for oStatements and can undat | a Alata |

Alert: You will automatically be enrolled for eStatements and can update this setting at any time once enrolled.

You can now make a payment or manage your account (view statements, set up autopay, store payment methods, etc).

| | | Athletico Physical Therapy (Acct # Starts With 0001) 625 Enterprise Drive, Oak Brook, IL 60523 (630) 575-6250 | | |
|-----------------|---|---|-----------------|---|
| Θ | My Profile | Summary | Rece | ent Activity |
| 6 | Make a Payment | Account Summary Payment Information | | (ID:000100000236851) |
| | Statements | Total Balance \$150.00 Payment Amount \$150.00 | | 10/12/2017 - Statement posted for \$150.00 |
| Ð | Activity | PAYNOW | 8 | 10/4/2017 - Statement posted for \$150.00 |
| C | My Wallet | Patient Account | Acco | ount Settings |
| C Payment Plans | Athletico Physical Therapy (Acct # starts Balance: \$150.00 | | Account Created | |
| | | Athletico Physical Therapy (Acct # starts Balance: \$150.00 Account Created with 0001) (10/12/2017) Paperless | Paperless | |
| | | + ▲ Add New Patient Account → | | Payment Methods |
| | | | Ē | Payment Plans |
| | | | φ | Automatic Payments |
| | | | 0 | Text Alerts |

Adding your Mobile # for Texts:

- Go to My Profile
- Preferences
- Contact Information add a mobile # and you will need to enter a confirmation code Instamed will send you w/in 15m to confirm.
- Go to communication preferences and add if you like text notification in addition to emails.

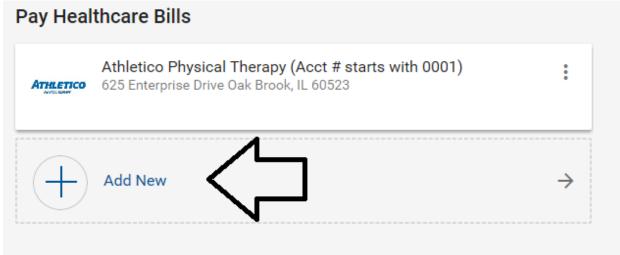
| To manage alerts, simply check the box(es) and save your changes. | | |
|--|----------|------|
| Note: Email is the default method of communication. If supported by your pay also opt in to receive Text Alerts for the categories below. | ee you n | nay |
| | Email | Text |
| Account Alerts | V | |
| Automatic Payments | V | |
| Payment Notifications | V | |
| Payment Plans | V | |
| Statement Notifications | | |
| SAVE | | |

Setting up Automatic Payments – this will automatically pay your statement balance due without you having to lift a finger! You will receive an email or text about the payment amount and what day it will be charged to your card or withdrawn from your bank. It's that easy!

| \$ | Preferences | |
|----|---------------|---|
| | Statements | Automatic Payments |
| | Activity | Automatically pay future statements or balances |
| C | My Wallet | No Automatic Payment enrollments at this time. |
| C | Payment Plans | New Automatic Payment |

If you have an existing Instamed Account – Add Athletico as a Payee!

1) Add a new Payee – it is important to select the correct Athletico listing as statement files are processed out of different regions, if you sign up for the wrong region it will not find you as a patient. Regions are designated by the leading 4 digits of the account # (0001,0002, etc)



Type in 'athletico', it will show 6 listings in the Quick find. If your account # starts with 0007 or 0009 click the search button to get more options (and don't select from the quick drop down)

Quick Pick:

Pay Your Healthcare Bill

Make Payment To

athletico

Athletico Physical Therapy (Acct # starts with 0001) 625 Enterprise Drive Oak Brook, IL 60523

Athletico Physical Therapy (Acct # starts with 0002) 625 Enterprise Drive Oak Brook, IL 60523

Athletico Physical Therapy (Acct # starts with 0003) 625 Enterprise Drive Oak Brook, IL 60523

Athletico Physical Therapy (Acct # starts with 0004) 625 Enterprise Drive Oak Brook, IL 60523

Athletico Physical Therapy (Acct # starts with 0006) 625 Enterprise Drive Oak Brook, IL 60523

| Expanded Search | n Options: | BACK | SEARCH |
|-----------------|--|----------|--------|
| | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0001) | |
| ATHLETICO | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0002) | |
| Атнетко | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0003) | |
| ATHLETICO | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0004) | |
| | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0006) | |
| | Athletico Physical Therapy (Acct # starts wi 625 Enterprise Drive Oak Brook, IL 60523 | th 0007) | |
| | Athletico Physical Therapy (Acct # starts wi | th 0009) | |

Athletico Physical Therapy (Acct # starts with 0009) 625 Enterprise Drive Oak Brook, IL 60523 Once Payee is added, click on that Payee and 'Add New Patient Account'

| THLETICO PHYSICAL THERAPY | Athletico Physical Therapy (Acct # Starts With 0009) 625 Enterprise Drive, Oak Brook, IL 60523 (630) 575-6250 | |
|------------------------------|---|---------------|
| My Profile | +2 Add New Patient Account | \rightarrow |
| S Make a Paymen | ıt | |
| | | |
| Add a Pati | ent | |
| Account Numbe | r | |
| First Name | Last Name | |
| | | |
| Statement Date | | |
| | | |
| Amount Due | | |
| | | |
| No Statement? | CANCEL SAVE | |
| | automatically be enrolled for eStatements and can update this ime once enrolled. | |