



## Self Service Training- At a Glance

**Access the site:** <https://N12.UltiPro.com> **OR** **SharePoint: UltiPro Self-Service link**

**User Name: Employee last name followed by last 4 digits of your Social Security Number**

This will be your **permanent user name**. (Ex. Joe Smith SSN# 123-45-6789 → Username: Smith6789)

**Default Password: 8 digit Birth date mmddyyyy** (ex. May 22, 1975 is 05221975)

- 1<sup>st</sup> Time only: Your birth date is your temporary default password. System will prompt you for a new password.
- New password must be **at least 8 characters** (max 20) with **at least 1 upper case letter, at least 1 lower case letter, at least 1 number and at least 1 symbol**.
- You will then be required to select 3 security questions. These will be used if you click on the “forgot password link”. In addition, you will be prompted to change your password every 90 days.

**Forgot Password After Setup?:** You may reset your own password if you forgot it after your original set up by going to the UltiPro login page and clicking on the link “ [Forgot your password?](#) ” and then enter your user name which will generate an email to reset your password. In the email provided there will be a link to UltiPro prompting you to answer your security questions which allows you to create a new password (NOTE: security question answers are case sensitive and no appreciations will be excepted ex. Drive not Dr).

### Use UltiPro Self Service to:

- **Add/Delete Direct Deposit Accounts** (*Login to UltiPro: Myself → Pay → Direct Deposit*)
  - Please allow **one to two paychecks** for direct deposit changes to take effect as new accounts must do a trial run thru to the bank (prenote). A live paycheck will be mailed to the address on file 1 day prior to the check date.
  - **Note:** To have 100% of your check deposited into one account, please select “available balance” or option to split between accounts- but make sure at least one account has “available balance”  
(ex. Flat Amt: \$1.00 or Percent: 10% into checking account and “available balance” into savings account)
- **Benefits Enrollment for Health Insurance**  
(*Login to UltiPro: Myself → Benefits → Life Events tab (select appropriate event)*)
- **Change/Update Address or Change Name**  
(*Login to UltiPro: Myself → Personal → Address → Change name, address, phone number link*)
  - Name Changes: Please fax SS card prior to change to (630) 575-7480
  - Note: To successfully submit, you MUST press “Submit” on Workflow Approvals page
- **View Current and Past Pay Check Statements** (*Login to UltiPro: Myself → Pay*)
- **View PTO and GAP converted Balances** (*Login to UltiPro: Myself → Benefits → PTO Plans*)
  - Earned= Total PTO/GAP accrued as of last paycheck, Taken= Total hours taken, Available= Earned minus Taken hours, Last= Hours accrued per paycheck
- **Add Licenses/Skills/Education** (*Login to UltiPro: Myself → Career & Education and select appropriate tab*)
- **View Current Pay Information and Pay Increases** (*Login to UltiPro: Myself → Jobs*)
  - Compensation tab → Current Pay Information, Job History tab → Pay/Status Changes  
Reviews tab → Click on open blue notepad to view pay increase information:
- **Connect to Ultimate Time and Attendance (UTA)**  
(*Login to UltiPro: Myself → Time & Attendance*)  
**Use UTA to:**
  - Hourly Employees: Punch In and Out
  - Request Time Off (PTO, Education Days, Jury Duty, Bereavement) for Eligible Employees
  - Enter in Clinic and Program GAP Time