

**1. CONSENT FOR TREATMENT:** I hereby consent to, and authorize my physical therapist, occupational therapist and other health care professionals and assistants who may be involved in my care, to provide care and treatment prescribed by my physician and/or considered necessary or advisable by my physician, physical therapist, occupational therapist or other healthcare professionals. I understand that a physical therapy diagnosis is not a medical diagnosis by a physician. I understand that my treatment may include techniques that can result in bruising, reddening of the skin, soreness after treatment and hematoma, including, without limitation, myofascial decompression and blood flow restriction, Assisted Soft Tissue Mobilization, Astym<sup>®</sup> or Graston Technique<sup>®</sup>, Video Throwing Analysis and Video Gait Analysis. I understand that it is my responsibility to inform my physical therapist, occupational therapist or other health care professional if I experience any discomfort or pain during any treatment or if I have other unresolved concerns around my treatment. I understand that response to physical therapy intervention varies from person to person and it is possible that treatment may result in aggravation of existing symptoms or may cause pain or injury.

**2. APPOINTMENT ATTENDANCE AGREEMENT:** I understand the importance of attending therapy consistently, scheduling appointments in advance and arriving promptly for my appointment. I acknowledge that I may be rescheduled if I arrive more than 15 minutes late for my scheduled appointment. I understand and acknowledge that appointment times given one week may not be available in subsequent weeks. I agree to provide at least 24 hours' notice when I need to cancel or reschedule an appointment and I understand that cancellation of, or failing to keep, an appointment with less than 24 hours' notice will result in a cancel/no show fee of \$30 or \$60 depending on appointment type.

**WORKER'S COMPENSATION PATIENTS:** I understand that Athletico is required to inform my Worker's Compensation Adjuster and/or Rehabilitation Manager of all missed or canceled appointments. I understand that any missed visits must be rescheduled.

**3. RESPONSIBILITY FOR PAYMENT:** All co-payments and self-pay services (i.e., Astym, Graston, VGA, VTA, etc.) are due at the time of service. I acknowledge that in consideration of the services provided to me by Athletico, I am financially responsible for payment of my bill. I acknowledge that it is my responsibility to provide Athletico with my current insurance information and to familiarize myself with my insurance plan and its policies. Any questions I have regarding my health insurance coverage or benefit levels should be directed to my health plan. My health insurance plan may provide that all or a portion of the charges and balance will remain my personal responsibility, such as my deductible, co-payment, co-insurance or charges not covered or denied by my health insurance, Medicare, or other programs for which I am eligible. I agree to pay any such amounts which are my responsibility. I understand that Athletico will bill my personal insurance carrier as a courtesy, but that I am ultimately responsible for any amounts owed. If formal collection procedures become necessary, I am responsible for any additional costs incurred as a result of such collection procedures.

If I pay any amount with a check, I hereby authorize Athletico to use the information from the check to process a one-time Electronic Funds Transfer (EFT/ACH) or a draft drawn from my account. I understand that if my payment is processed as an EFT, funds may be withdrawn from my account as soon as the same day and I will not receive my check back from my financial institution.

**Please note that refusal to sign this form does not change responsibility for payment in any way.**

**4. ASSIGNMENT OF BENEFITS:** I hereby assign to Athletico all my rights and claims for reimbursement under my health insurance policy. I agree to cooperate with Athletico and to provide such information as is needed to establish my eligibility for such benefits.

**5. ACCESS TO AND RELEASE OF HEALTH INFORMATION:** I understand that Athletico may document medical and other information related to my treatment in electronic and other forms and that such information will be used in the course of my treatment, for payment purposes and to support those who are caring for me. I authorize my clinician(s) and Athletico's administrative staff to contact other healthcare professionals that may have information related to my prior and current health conditions and treatment. I acknowledge that I have received Athletico's *Notice of Privacy Practices* and that it outlines how my health information may be used and disclosed and how I may gain access to and control my health information.

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By my signature below, I certify that I have read, understand, and fully agree to each of the statements in this document and sign below freely and voluntarily.

\_\_\_\_\_  
Printed Name of Patient

\_\_\_\_\_  
Signature of Patient or Legally Responsible Person

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of above (if not the Patient)

\_\_\_\_\_  
Date

Athletico complies with applicable civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Updated 07/03/18

**If you have any questions, please contact the Athletico Corporate office:**

625 Enterprise Drive, Oak Brook, IL 60523 | tel: 630.575.6200 | 1.877.ATHLETICO | email: info@athletico.com

This notice describes how medical information about you may be used and disclosed and how you can get access to this information.

### Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and how to exercise them.

#### Receive an electronic or paper copy of your medical record

- You can ask to see or receive an electronic or paper copy of your medical record. You may submit your request in writing.
- We will provide a copy or a summary of your health information within 30 days of your request. We may charge a reasonable, cost-based fee.

#### Ask us to correct or amend your medical record

- You can ask us in writing to correct health information about you that you think is incorrect or incomplete.
- We may say “no” to your request, but we will tell you why in writing.

#### Request confidential communications

- You can ask us to contact you in a specific way (for example, cell phone) or to send mail to a different address. We will accommodate all reasonable requests.

#### Ask us to restrict or limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
- We will say “yes” unless a law requires us to share that information.

#### Notification of a breach

- We will notify you if there is a breach of your health information.

#### Ask for a list of certain disclosures with whom we’ve shared information

- You may ask for a list of certain disclosures of your health information made by us, if any. This list will not include disclosures, about treatment, payment, or health care operations and certain other disclosures you may have asked us to make.
- We will include all disclosures of health information for six years prior to the date you ask.
- We will provide this to you once per year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

#### Obtain a copy of this privacy notice

- You can ask for a paper copy of this Notice at any time, even if you have agreed to receive the Notice electronically. We will provide you with a paper copy promptly.

#### Protecting your health information is important to us

- We are required by law to maintain the privacy and security of your protected health information. We must follow the duties and privacy practices described in this notice.
- If you are concerned that we have violated your privacy rights, you may contact our Privacy Officer by calling 630-575-1962 or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/). You may also file a written complaint with the Secretary of the U.S. Department of Health and Human Services. There will be no retaliation for filing a complaint.
- If you wish to exercise any of your rights above, you may submit a written request. Forms will be available upon request at any of our facilities, or by calling the contact number at the end of this Notice.

### Our Uses and Disclosures

We may, without your written authorization use and disclose your health information for the following purposes:

#### Help manage the health care treatment you receive

- We may use your health information in the provision and coordination of your health care. For example, your physical therapist may disclose your health information when consulting with your primary care physician regarding your medical condition.

#### Health care operations

- We may use or disclose your health information to monitor and support the operation of our facilities.  
*For example, evaluating the quality of services provided, performing licensing and credentialing activities and other administrative functions.*

#### Payment

- We can use and disclose your health information to bill and receive payment for your healthcare services.  
*For example, we may contact your insurer to get paid for services that we delivered to you.*

#### Patient contact

- We may contact you to set up or remind you about future appointments, billing or payment matters.

## Our Uses and Disclosures cont'd:

### Family members and others involved in your care

- Unless you object, we may disclose relevant health information to a family member, relative or close friend who is involved in your care or in payment of your care.

*For example, we may share information with a family member to help you understand your care, handle your bills, or schedule appointments.*

### Workers' compensation

- We may disclose your health information to the extent authorized by and to the extent necessary to comply with laws relating to workers' compensation or other similar programs established by law. These programs provide benefits for work-related injuries or illnesses.

### As required by law

- We may disclose health information about you when required by federal, state or local law.

### Health oversight activities

- We may use or disclose health information about you with health oversight agencies for activities authorized by law.  
*For example, oversight activities may include audits, investigations and inspections necessary for the government to monitor the health care system.*

### Marketing communications

- We may use and disclose your health information to contact you with information about treatment services, products or new locations that we believe might be of interest to you.

### Research

- We may use your health information for research purposes in certain circumstances with your authorization.

### Public health and safety issues

- We may share your health information for certain situations such as, preventing disease, reporting suspected abuse, neglect, or domestic violence, preventing or reducing a serious threat to anyone's health or safety.

### Law enforcement and specialized government functions

- We may disclose your health information for law enforcement purposes as permitted by law. Under certain circumstances, we may disclose health information to units of the government with specialized functions

### Respond to lawsuits and legal actions

- We may share health information about you in response to a court or administrative order, or in response to a subpoena or similar legal request.

### To business associates

- We may disclose your health information to our "business associates" - individuals or companies that provide services for Athletico.  
*For example, a business associate would include the company that administers the billing claims for Athletico. In all cases, we require business associates to appropriately safeguard the privacy of your information.*

### To Parents and legal guardians of minors

- As permitted by federal and state law, we may disclose health information about minors to their parents or guardians.

### Highly confidential information

- Federal and state laws provide additional privacy protection for certain confidential health information. This includes information dealing with mental health, HIV/AIDS, alcohol and drug abuse treatment.

### Uses and disclosures pursuant to an authorization

Other uses and disclosures of your protected health information, not described above, will be made only with your written authorization. You may revoke your authorization, in writing, at any time, except that a revocation will not affect any uses or disclosures we have made in reliance on such authorization.

### Changes to the terms of this notice

We can change the terms of this Notice and the changes will apply to all information we have about you. The new Notice will be available upon request, posted at each of our facilities and our web site at [athletico.com](http://athletico.com).

This Notice of Privacy Practices applies to Athletico Holdings, LLC and its subsidiaries and controlled affiliates (including, without limitation, Athletico, Ltd. and its subsidiaries)(collectively,"Athletico"). Please visit our website for a full listing of all Athletico locations.

If you have any questions, or would like to discuss this Notice in more detail, please contact the privacy officer at 630-575-1962 or [compliance@athletico.com](mailto:compliance@athletico.com). This Notice is effective as of April 1, 2018.